

MADISON COUNTY ROAD DEPARTMENT

CLOSED CALL ANALYSIS

MAY 2015

Service Request Schedule Summary

Closed Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
10285	06/03/09 Request 05/27/15 Schedule 05/26/15 Closed	Durations -1.0 S-to-C 2.2 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Latham, Ezelle Pat Cobb Road	Pat Cobb Rd
Customer came by office to requesting grading and gravel. Also cleaning of the ditching that have trees and debris causing						
18794	02/24/14 Request 05/13/15 Schedule 05/26/15 Closed	Durations 13.0 S-to-C 0.4 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Martin, Alice Stump Bridge Rd	Stump Bridge Rd District 5
Water in ditch is not draining just standing						
18870	03/10/14 Request 05/13/15 Schedule 05/18/15 Closed	Durations 5.0 S-to-C 0.4 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Jordan Jr, Thomas C. Robinson Springs Rd	Robinson Springs Rd District 3
Needing a culvert for new residence will have it staked off						
18987	03/28/14 Request 05/18/15 Schedule 05/18/15 Closed	Durations 0.0 S-to-C 0.4 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Buckley, Bill cook-Cobb Road	Cook Cobb Rd District 5
customer states that we installed the culvert but its not big enough ask if someone will go out and check it.						
19032	04/04/14 Request 05/27/15 Schedule 05/18/15 Closed	Durations -9.0 S-to-C 0.4 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Jerome, Allen Old Hwy 51	Old Hwy 51
A larger wider culvert needs to be installed where there is an old culvert entrance to a field across from Field Rd and 1/2						
19109	04/14/14 Request 05/13/15 Schedule 05/26/15 Closed	Durations 13.0 S-to-C 0.4 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	McCullough, Annette Stump Bridge Rd	Stump Bridge Rd District 5
Culvert across the street is flooding road and driveway :Water standing and not flowing through culvert						

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19117	04/14/14 Request 05/13/15 Schedule 05/26/15 Closed	Durations 13.0 S-to-C 0.4 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Smith, Ruby Livingston Rd	Livingston Rd District 2
Culvert needs to be cleaned out at LivingstonRd and Giles Dr causing flooding						
19120	04/14/14 Request 05/13/15 Schedule 05/26/15 Closed	Durations 13.0 S-to-C 0.4 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Shepperd, Spence Crawford Rd	Crawford Rd District 2
Culvert is stopped up water is washing gravel off the culvert						
19182	04/21/14 Request 05/13/15 Schedule 05/26/15 Closed	Durations 13.0 S-to-C 0.4 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Jones, Jess Crawford Rd	Crawford Rd District 4
Culvert is stopped up with leaves and debris: even cross drains on road are stopped up						
19207	04/23/14 Request 05/13/15 Schedule 05/26/15 Closed	Durations 13.0 S-to-C 0.4 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Shepherd, Walt Crawford Rd	Crawford Rd District 4
Culverts has been washed out need dirt/gravel and cleaning out so water can flow through						
19209	04/23/14 Request 05/22/15 Schedule 05/20/15 Closed	Durations -2.0 S-to-C 0.4 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Russell, Valerie Mcdonald Rd	Mcdonald Rd District 3
Road at that address is muddy with out rocks on road						
19216	04/23/14 Request 05/20/15 Schedule 05/26/15 Closed	Durations 6.0 S-to-C 0.4 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Johnson, Stephine Grown Williams Rd	Grown Williams Rd District 5
Road conditions are bad one stop has pot has then another spot is nothing but mud no pavement at all only one car can						

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19237	04/28/14 Request 05/13/15 Schedule 05/18/15 Closed	Durations 5.0 S-to-C 0.4 O-to-C	Culvert Installation Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Customer Cook Cobb Rd	Cook Cobb Rd District 5
			Need a larger culvert			
19408	05/19/14 Request 05/19/15 Schedule 05/19/15 Closed	Durations 0.0 S-to-C 0.3 O-to-C	Resurface Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Andrews, Shirley Oakdale Rd	Oakdale Rd District 3
			Wants to know if Oakdale Road will be resurfaced			
19836	08/01/14 Request 05/06/15 Schedule 05/18/15 Closed	Durations 12.0 S-to-C 0.3 O-to-C	Culvert Installation Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Gross, Eric MRS St	Mrs St District 4
			Extra wide culvert need for trailer to go in and out. Will have it staked off			
19843	08/04/14 Request 05/13/15 Schedule 05/18/15 Closed	Durations 5.0 S-to-C 0.3 O-to-C	Culvert Installation Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	McField, Mary Harris Subdivision Rd	Harris Subdivision Rd District 4
			Need new culvert to be installed. Will have it staked off			
19851	08/06/14 Request 05/07/15 Schedule 05/18/15 Closed	Durations 11.0 S-to-C 0.3 O-to-C	Culvert Installation Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Scott, Lavern Echols St	Echols St District 4
			New culvert to be installed			
19919	08/18/14 Request 05/14/15 Schedule 05/18/15 Closed	Durations 4.0 S-to-C 0.3 O-to-C	Culvert Installation Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Patton, Kimble Robinson Springs Rd	Robinson Springs Rd District 3
			Need culvert installed at gate old one is old and bent			

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19922	08/19/14 Request 05/11/15 Schedule 05/18/15 Closed	Durations 7.0 S-to-C 0.3 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Murphy, Danny Dampeer Rd	Dampeer Rd District 5
Need a culvert for the field across from 430 Dampeer Rd. Need it wide enough for farm equipment to get in and out. will						
19925	08/19/14 Request 05/04/15 Schedule 05/18/15 Closed	Durations 14.0 S-to-C 0.3 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Cook, Bart Joe Hall Rd	Joe Hall Rd District 4
needs culvert installed; will call back when it is staked and address posted						
19928	08/19/14 Request 05/26/15 Schedule 05/18/15 Closed	Durations -8.0 S-to-C 0.3 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Watts, Shirley McDougal Road	McDougal Rd District 4
Requesting culvert						
20152	10/10/14 Request 05/15/15 Schedule 05/26/15 Closed	Durations 11.0 S-to-C 0.2 O-to-C	Down Tree Medium Priority	Brown, Shirley Road Maintenance	Deputy Sheriff Lone Pine Rd	Lone Pine Rd District 5
Tree is leaning towards road and has not fallen						
20176	10/16/14 Request 05/04/15 Schedule 05/15/15 Closed	Durations 11.0 S-to-C 0.2 O-to-C	Sink Hole Medium Priority	Brown, Shirley Road Maintenance	Clark, Davis Ridgfield Dr	Ridgfield Dr District 3
Sink hole has formed at the corner of Ridgfield Dr and Eastfield Dr at the sidewalk and culvert near this address						
20192	10/22/14 Request 05/22/15 Schedule 05/20/15 Closed	Durations -2.0 S-to-C 0.2 O-to-C	Limb Cutting Medium Priority	Brown, Shirley Road Maintenance	Johnson, Albert Body Rd	Body Rd District 5
Limbs from trees need to be cut down just as you turn onto road						

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20247	11/06/14 Request 05/15/15 Schedule 05/20/15 Closed	Durations 5.0 S-to-C 0.2 O-to-C	Limb Cutting Medium Priority	Brown, Shirley Road Maintenance	Russell, Randy Livingston Rd	Livingston Rd District 2
On Livingston Rd in the 90 degree curve limbs need to be cut back						
20338	12/04/14 Request 05/08/15 Schedule 05/12/15 Closed	Durations 4.0 S-to-C 0.1 O-to-C	Limb Cutting Medium Priority	Brown, Shirley Road Maintenance	Kim, Sheriff Dept Barnes Rd	Barnes Rd District 1
Low limb hanging could fall at any moment near Lone Pine Rd						
20376	12/23/14 Request 05/19/15 Schedule 05/20/15 Closed	Durations 1.0 S-to-C 0.1 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Russell, Valeria McDonald Rd.	McDonald Rd District 3
Requesting gravel on entire road						
20390	12/29/14 Request 05/14/15 Schedule 05/26/15 Closed	Durations 12.0 S-to-C 0.1 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Patrick, James Lovelace Lane	Lovelace Lane District 5
Road is muddy and hard to drive						
20697	03/16/15 Request 05/15/15 Schedule 05/19/15 Closed	Durations 4.0 S-to-C 0.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Brown, Augusta Gordon Rd	Gordon Rd District 5
Road is in need of repair, pot holes, ditches need cleaning and water is standing in rd (flooding)						
20707	03/17/15 Request 05/18/15 Schedule 05/20/15 Closed	Durations 2.0 S-to-C 0.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Davis, Curtis Permenter Road	Permenter Rd District 5
Requesting gravel on culvert						

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20749	03/20/15	Request		Sink Hole	Brown, Shirley	Famink, Tom	Robinson Rd
	05/20/15	Schedule	-7.0 S-to-C	Medium Priority	Road Maintenance	Robinson Rd	District 4
	05/13/15	Closed	0.0 O-to-C	A quard rail near this poperty has a hole on side of road			
20751	03/23/15	Request		Pot Holes	Brown, Shirley	Funkhouser, Chris	Devonshire Way
	05/22/15	Schedule	-1.0 S-to-C	Medium Priority	Road Maintenance	Devonshire Way	District 3
	05/21/15	Closed	0.0 O-to-C	pot hole need to be filled			
20778	03/25/15	Request		Pot Holes	Brown, Shirley	Box, Tina	Strong Rd
	05/15/15	Schedule	0.0 S-to-C	Medium Priority	Road Maintenance	Strong Rd	District 1
	05/15/15	Closed	0.0 O-to-C	Pot holes are huge and need to be filled badly			
20785	03/26/15	Request		Pot Holes	Brown, Shirley	Appersom, Jim	Yandell Rd
	05/27/15	Schedule	-12.0 S-to-C	Medium Priority	Road Maintenance	Yandell Rd	District 1
	05/15/15	Closed	0.0 O-to-C	Pot hole at 122 Yandell Rd in front of Smart Stop mini storage needs to be filled			
20804	03/27/15	Request		Drainage	Brown, Shirley	Smith, Roger	Bainbridge Crossing
	05/08/15	Schedule	18.0 S-to-C	Medium Priority	Road Maintenance	Bainbridge Crossing	District 5
	05/26/15	Closed	0.0 O-to-C	At Bainbridge Crossing inthe ditches are trees limbs and debris is cloaqing up culvert			
20848	04/02/15	Request		Pot Holes	Brown, Shirley	Watkins, Jackie	East Ridqe Cir
	05/22/15	Schedule	-7.0 S-to-C	Medium Priority	Road Maintenance	East Ridqe Cir	District 3
	05/15/15	Closed	0.0 O-to-C	Pot holes on road are hugh take of the whole road and more in front of address			

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20851	04/02/15 Request 05/08/15 Schedule 05/15/15 Closed	Durations 7.0 S-to-C 0.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Swain, Keith Lake Mannsdale Dr	Lake Mannsdale Dr District 3
Pot hole in road at that address						
20872	04/06/15 Request 05/15/15 Schedule 05/15/15 Closed	Durations 0.0 S-to-C 38.8 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	John Henry Loring Rd	Loring Rd District 5
Pot hole at the mailbox and driveway need to be filled						
20895	04/08/15 Request 05/28/15 Schedule 05/15/15 Closed	Durations -13.0 S-to-C 36.8 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Douglas, Steve 121 Yandell Rd	Aulen Brock Dr District 1
Pot hole at the intersection of Aulenbrook Dr and Yandell Rd in the curve turning into road						
20904	04/09/15 Request 05/06/15 Schedule 05/15/15 Closed	Durations 9.0 S-to-C 36.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Strickland, Jerry Rice Rd	Rice Rd District 3
pot hole need to be filled in front of Arbor Apartments						
20907	04/09/15 Request 05/08/15 Schedule 05/15/15 Closed	Durations 7.0 S-to-C 36.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Reno, Sue Mulherrin	Hatheway Ln District 2
The entrances of Hatheway Lake and Johnstone subdivisions need pothole repair.						
20925	04/13/15 Request 05/13/15 Schedule 05/15/15 Closed	Durations 2.0 S-to-C 31.9 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Lamb, Naqte Eastside Dr	Eastside Dr District 5
Pot holes on road need to be filled						

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20926	04/13/15 Request 05/14/15 Schedule 05/15/15 Closed	Durations 1.0 S-to-C 31.8 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Haynes, Connie Quail Ridge Dr	Quail Ridge Dr District 3
Pot holes and a bad dip in road near 141 Quail Ridge Dr need to be repaired/filled						
20963	04/20/15 Request 05/22/15 Schedule 05/15/15 Closed	Durations -7.0 S-to-C 25.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Beard, Landina Enterprise Dr	Enterprise Dr District 3
Pot hole at the beginning of road is bad/big						
20975	04/21/15 Request 05/22/15 Schedule 05/06/15 Closed	Durations -16.0 S-to-C 14.9 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Grant, Christopher George Washington Ave	George Washington Dr District 4
Need culvert replaced at Greater Sims Church culvert is blocked and flood front of church						
20979	04/22/15 Request 05/29/15 Schedule 05/07/15 Closed	Durations -22.0 S-to-C 15.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Customer Hawkins Thompson Ln	Hawkins Thompson Ln District 4
Pot holes need to be filled						
20983	04/22/15 Request 05/29/15 Schedule 05/07/15 Closed	Durations -22.0 S-to-C 14.8 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Mary Aulen Brock Dr	Aulen Brock Dr
Pot hole @ stop sign need to be filled						
20984	04/22/15 Request 05/29/15 Schedule 05/15/15 Closed	Durations -14.0 S-to-C 22.9 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Stewart, Marie Davis Crossing Rd	Davis Crossing Rd District 5
Hit a pot hole on road damaged tire/ one pot hole has a cone in it need to be repaired						

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20986	04/23/15 Request 05/29/15 Schedule 05/15/15 Closed	Durations -14.0 S-to-C 22.1 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Cook, Barbara Oakwood Place	Allen Wood Dr District 5
Allenwood Drive needs potholes repaired on left side of road all the way down to the private drive sign.						
20991	04/23/15 Request 05/22/15 Schedule 05/26/15 Closed	Durations 4.0 S-to-C 33.1 O-to-C	Resurface Medium Priority	Brown, Shirley Road Maintenance	Lynch, Jov Pat Luckett Rd	Pat Luckett Rd District 5
Patching need in front of 16 Express Store at Pat Luckett Rd / Hwy 16						
20992	04/23/15 Request 05/22/15 Schedule 05/15/15 Closed	Durations -7.0 S-to-C 22.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Poore, Jean Spring Creek Rd	Spring Creek Rd District 4
Hole has formed between the road and driveway						
20994	04/24/15 Request 05/22/15 Schedule 05/26/15 Closed	Durations 4.0 S-to-C 32.1 O-to-C	Resurface Medium Priority	Brown, Shirley Road Maintenance	Brown, Teresa Yandell Rd	Yandell Rd District 1
Pot hole on road would like for road to be repaved						
20995	04/24/15 Request 05/27/15 Schedule 05/07/15 Closed	Durations -20.0 S-to-C 13.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Sukhbaatar, Amber Stribling Rd	Stribling Rd District 3
Hit a pot hole at Devin Springs/ Lake Caroline Entrances						
20998	04/24/15 Request 05/27/15 Schedule 05/07/15 Closed	Durations -20.0 S-to-C 12.7 O-to-C	Limb Cutting Medium Priority	Brown, Shirley Road Maintenance	Morton, Wdell Way Rd	Way Rd District 5
Tree and limbs on the county r.o.w is block him coming out of driveway						

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21006	04/27/15 Request 05/27/15 Schedule 05/15/15 Closed	Durations -12.0 S-to-C 17.9 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	McBride, Al Gordon Rd	Gordon Rd District 5
Pot hole around the address of 135-139 need to be filled						
21018	04/28/15 Request 05/01/15 Schedule 05/07/15 Closed	Durations 6.0 S-to-C 8.7 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Carter, Scott Rockin Chair Rd	Rockin Chair Rd District 1
Pot hole need to be filled						
21023	04/30/15 Request 05/04/15 Schedule 05/11/15 Closed	Durations 7.0 S-to-C 11.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Johnson, Ron Sharon Rd	Sharon Rd District 5
Requesting gravel for culvert at 795 Sharon Rd and culvert next to 749 Sharon Rd @ gate						
21027	04/30/15 Request 05/06/15 Schedule 05/26/15 Closed	Durations 20.0 S-to-C 26.1 O-to-C	Down Tree Medium Priority	Brown, Shirley Road Maintenance	Fowler, Marlon Dampeer Rd	Dampeer Rd District 5
Limb is dangling from tops of trees						
21030	05/01/15 Request 05/01/15 Schedule 05/01/15 Closed	Durations 0.0 S-to-C -0.1 O-to-C	Other Medium Priority	Brown, Shirley Road Maintenance	White, Clifton Rd Dept	Madison Co Road Dept
Called in sick						
21031	05/01/15 Request 05/04/15 Schedule 05/07/15 Closed	Durations 3.0 S-to-C 5.7 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Lane, Pearl Reid Rd W	Reid Rd W District 4
Pot holes need to be filled on entire						

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21041	05/04/15	Request		Other	Brown, Shirley	Brown, Edna	Gin Rd
	05/04/15	Schedule	3.0 S-to-C	Medium Priority	Road Maintenance	Gin Rd	District 5
	05/07/15	Closed	2.7 O-to-C				
				Requesting to get waste dirt			
21048	05/05/15	Request		Stop Sign	Brown, Shirley	Cook, Joe	Holmes Hollow Ln
	05/05/15	Schedule	13.0 S-to-C	Medium Priority	Road Maintenance	Ratliff Ferry Rd	District 5
	05/18/15	Closed	13.0 O-to-C				
				Stop sign is down bent at intersection of Holmes Hollow Ln and Whiddon Rd			
21049	05/05/15	Request		Down Tree	Brown, Shirley	Duckworth, Jimmy	Stribling Road Extension
	05/05/15	Schedule	13.0 S-to-C	Medium Priority	Road Maintenance	Stribling Rd	District 2
	05/18/15	Closed	13.0 O-to-C				
				Tree branch hanging in the tree near Church Rd			
21050	05/06/15	Request		Pot Holes	Brown, Shirley	Peacock, Eddie	Ridgfield Dr
	05/08/15	Schedule	7.0 S-to-C	Medium Priority	Road Maintenance	Ridgfield Dr	District 3
	05/15/15	Closed	9.1 O-to-C				
				Pot hole at the stop sign at Ridgfield Dr and Gluckstadt Rd			
21051	05/06/15	Request		Pot Holes	Brown, Shirley	Peacock, Eddie	Church Rd
	05/08/15	Schedule	7.0 S-to-C	Medium Priority	Road Maintenance	Church Rd	District 4
	05/15/15	Closed	9.1 O-to-C				
				Pot hole at the entrance of St Joseph's Church (suggesting putting in concrete)			
21053	05/06/15	Request		Pot Holes	Brown, Shirley	Howland, John	South Branch
	05/08/15	Schedule	7.0 S-to-C	Medium Priority	Road Maintenance	South Branch	District 3
	05/15/15	Closed	9.0 O-to-C				
				Needs potholes repaired in middle of cul de sac			

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21054	05/06/15 Request 05/08/15 Schedule 05/15/15 Closed	Durations 7.0 S-to-C 9.0 O-to-C	Pot Holes Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Howland, John Ridgelyfield Cv	Ridgelyfield Cv District 2
Check for potholes throughout subdivision and repair as needed.						
21055	05/06/15 Request 05/08/15 Schedule 05/15/15 Closed	Durations 7.0 S-to-C 9.0 O-to-C	Pot Holes Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Howland, John Stribling Rd	Stribling Rd District 3
Stribling Rd needs patching west of Lake Caroline toward Hwy 463						
21065	05/06/15 Request 05/11/15 Schedule 05/13/15 Closed	Durations 2.0 S-to-C 6.8 O-to-C	Pot Holes Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Perry, Dwayne Channel Ln/ Channel Cir	Channel Ln District 1
Pot holes at the Landing of Channel Cir and Channel Ln need to be patched						
21069	05/07/15 Request 05/08/15 Schedule 05/18/15 Closed	Durations 10.0 S-to-C 11.2 O-to-C	Road Shoulder Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Crowley, Ted Camden Court	Stribling Rd District 3
huge long hole at shoulder of road around the third entrance of Caroline S/D						
21070	05/07/15 Request 05/08/15 Schedule 05/13/15 Closed	Durations 5.0 S-to-C 5.9 O-to-C	Pot Holes Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Brown, Janice Brown Rd W	Brown Rd W District 5
Request a hot hole just before the curve on Brown Rd W be pave instead of patched						
21073	05/07/15 Request 05/08/15 Schedule 05/18/15 Closed	Durations 10.0 S-to-C 11.1 O-to-C	Culvert Repair Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Seals, Johnnie Rocky Hill Rd	Rocky Hill Rd District 5
driveway is being wrecked by garbage trucks coming in and out						

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21074	05/08/15 Request 05/08/15 Schedule 05/08/15 Closed	Durations 0.0 S-to-C 0.0 O-to-C	Down Tree Medium Priority	Brown, Shirley Road Maintenance	Caller Sulphur Spring Rd	Sulphur Springs Rd District 5
Tree down across the road near address						
21077	05/08/15 Request 05/11/15 Schedule 05/13/15 Closed	Durations 2.0 S-to-C 4.9 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Griffin, Paul John Day Rd	John Day Rd District 5
John Day Rd needs patching from Hwy 16 to Pat Lockett Rd						
21078	05/08/15 Request 05/11/15 Schedule 05/15/15 Closed	Durations 4.0 S-to-C 7.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Griffin, Paul Garrett Rd	Garrett Rd District 5
Garrett Rd needs pothole repairs						
21079	05/08/15 Request 05/08/15 Schedule 05/08/15 Closed	Durations 0.0 S-to-C 0.2 O-to-C	Signage Installation Medium Priority	Brown, Shirley Road Maintenance	Glascoe, Patricia Cox Ferry Rd	Cox Ferry Rd District 4
3 way stop sign removed from the corner of Cox Ferry Rd and Spring Creek Rd						
21081	05/11/15 Request 05/12/15 Schedule 05/13/15 Closed	Durations 1.0 S-to-C 2.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Cochran, Ellen Dinkins Rd	Rocky Hill Rd District 5
A hole in the middle of the road has formed on Rocky Hill Rd at culvert near Shrock Rd						
21086	05/11/15 Request 05/12/15 Schedule 05/12/15 Closed	Durations 0.0 S-to-C 1.2 O-to-C	Other Medium Priority	Brown, Shirley Road Maintenance	Mary Ann Cane Creek Rd	Cane Creek Rd District 4
Tree about the to fall north of the bridge						

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21087	05/11/15 Request 05/11/15 Schedule 05/11/15 Closed	Durations 0.0 S-to-C 0.1 O-to-C	Stop Sign Medium Priority	Brown, Shirley Road Maintenance	Mary Ann Caroline Crossing	Caroline Crossing District 4
Stop signs are down at Caroline Crossing and Savoy Park						
21095	05/11/15 Request 05/12/15 Schedule 05/20/15 Closed	Durations 8.0 S-to-C 8.7 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Carson, Tommecca Kelly Cove	Kelly Cv District 5
18 wheeler trucks damaging the road, needs repairs and no trucks sign.						
21100	05/12/15 Request 05/19/15 Schedule 05/12/15 Closed	Durations -7.0 S-to-C 0.0 O-to-C	Broken Water Line Medium Priority	Brown, Shirley Road Maintenance	Fleming South Glen Dr	South Glen Dr District 3
Water line was cut while working on the road						
21103	05/12/15 Request 05/12/15 Schedule 05/13/15 Closed	Durations 1.0 S-to-C 1.0 O-to-C	Down Tree Medium Priority	Brown, Shirley Road Maintenance	Sheriff Deputy Cedar Hill Rd	Cedar Hill Rd District 3
Tree down across the road east of Gus Green Rd						
21108	05/18/15 Request 05/18/15 Schedule 05/19/15 Closed	Durations 1.0 S-to-C 1.0 O-to-C	Down Tree Medium Priority	Brown, Shirley Road Maintenance	Sheriff Deputy Barnes Rd	Barnes Rd District 1
Tree down on rd near Lone Pine Rd						
21110	05/18/15 Request 05/18/15 Schedule 05/20/15 Closed	Durations 2.0 S-to-C 2.0 O-to-C	Limb Cutting Medium Priority	Brown, Shirley Road Maintenance	Lockett, Stephanie McCullough Rd	McCullough Rd District 5
Limbs hanging need to be cut because bus hitting them						

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Closed Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District
21111	05/18/15 Request 05/19/15 Schedule 05/21/15 Closed	Durations 2.0 S-to-C 3.1 O-to-C	Pot Holes Medium Priority Road Maintenance	Brown, Shirley Kirkland, Bruce Devonshire Way	Devonshire Way District 4
			Pot holes on road need to be filled		
21115	05/18/15 Request 05/18/15 Schedule 05/19/15 Closed	Durations 1.0 S-to-C 0.9 O-to-C	Down Tree Medium Priority Road Maintenance	Brown, Shirley Mott, Sonny Twin Lakes Dr	Twin Lakes Dr District 1
			Tree down across the road		
21121	05/19/15 Request 05/19/15 Schedule 05/20/15 Closed	Durations 1.0 S-to-C 0.9 O-to-C	Culvert Repair Medium Priority Road Maintenance	Brown, Shirley Susan Bear Creek Water on Distributio	Distribution Dr District 3
			Nearly installed culvert is muddy and hard to cross over		
21124	05/19/15 Request 05/19/15 Schedule 05/19/15 Closed	Durations 0.0 S-to-C -0.1 O-to-C	Pot Holes Medium Priority Road Maintenance	Brown, Shirley Branham, Heather Hartfield Dr	
			Potholes on Gluckstadt Rd		
21131	05/20/15 Request 05/20/15 Schedule 05/20/15 Closed	Durations 0.0 S-to-C 0.1 O-to-C	Other Medium Priority Road Maintenance	Brown, Shirley Silverman, Glen Gluckstadt Rd	Gluckstadt Rd District 3
			Was requesting stop light at intersection of Glucksadt Rd and Distribution Dr		
21134	05/20/15 Request 05/20/15 Schedule 05/26/15 Closed	Durations 6.0 S-to-C 5.7 O-to-C	Signage Installation Medium Priority Road Maintenance	Brown, Shirley Taylor, Jennifer Pembroke Cir	Pembroke Cir District 3
			Request a new sign be place with a correction from Pembroke Cv to Pembroke Cir in Lake Caroline S/D		

Service Request Schedule Summary

Closed Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
21135	05/20/15	Request	Durations	Down Tree	Brown, Shirley	1st Student	Soule Chapel Rd
	05/20/15	Schedule	0.0 S-to-C	Medium Priority	Road Maintenance	Soule Chaple Rd	District 5
	05/20/15	Closed	-0.4 O-to-C	Tree down across the road busses had to go around different route			
21139	05/21/15	Request	Durations	Down Tree	Brown, Shirley	Haley	Cedar Grove Ln
	05/21/15	Schedule	5.0 S-to-C	Medium Priority	Road Maintenance	Cedar Grove Ln	District 3
	05/26/15	Closed	4.9 O-to-C	Tree hanging blocking one lane of road			
21145	05/21/15	Request	Durations	Other	Brown, Shirley	Waldrop, Tim	Hwy 22
	05/21/15	Schedule	5.0 S-to-C	Medium Priority	Road Maintenance	Hwy 22	District 4
	05/26/15	Closed	4.7 O-to-C	Mower broken down a white pickett fence			

Closed Request 93 **2.06 S-to-C Average Duration**
7.26 O-to-C Average Duration

Total Requests: 93 **2.06 S-to-C Average Duration**
7.26 O-to-C Average Duration